

Traffic management

What impact will it have on your new supply connection?

Traffic lights and road works are encountered daily, whether you are making your way to work, travelling to the shops, or taking the children to school. When work is required in the public highway it is paramount that all utilities carry out the work in a safe manner for all involved. Other disturbances and the impact on the local environment are also considered when we plan our works.

We are duty bound to adhere to all relevant health and safety legislation in line with our own company policy and the requirements of the Local Highways Authority. When a new supply connection is planned it is likely that there will be some form of traffic management required and, in some instances, a full road closure. Our scheduling team and the Local Highways Authority co-ordinate all works to minimise disruption, maintain the flow of traffic, and reduce inconvenience to the public.

Traffic Management

In most cases only minimal traffic management will be required and for the majority of our works we must also apply for a Street-work permit with the local Highways to enable our work to take place. This will normally result in us being able to complete your connection within 21 days from the

date you request your application to be released for connection. However, if a more complex form of traffic management is required, we will be in touch to agree a date for your connection.

When planning our work in the public highway, there are many things that need to be taken into account such as traffic sensitive roads, major routes, nearby schools, shops that may be impacted, pedestrian crossing closures and possibly suspension of parking bays and bus stops. Some work will need to take place outside of normal working hours such as evenings and weekends if the work involved is on a particularly busy route. Out of hours working will usually be directed to us by the Local Highways Authority.

Road Closure

If a road closure is required, this will incur a statutory 3-month lead in period due to the road closure application process. The relevant signage and diversion routes will be agreed with the local Highways Authority during the 3 months. It is vital you consider if a road closure is needed when applying for your connections

All traffic management charges will be detailed within your quotation (should they be applicable).

