

Pre-application advice

What to do before applying to us for sewer connection consent

Before you submit your application, you'll need to appoint a private contractor who will be responsible for laying your new private drainage. They'll have to come to the site to identify the public sewer's location and advise you on the best type of connection for your needs. They will also be responsible for excavating and backfilling the public sewer and arranging any road closures.

We offer an online service where you can obtain copies of our sewer record maps via email. Not all sewers will be shown and for those that are, their illustrated position is approximate. Follow this link to request a map [Asset Record](#).

It is very important that your contractor carries out site investigation work to determine exactly what the drainage arrangements are and for planning the best route for the new connection.

Application steps

- 1 Once you have an idea of where you'd like to connect, please complete a formal application for approval on our website. You can apply here [Sewer connection application](#). During the online application process, you will be asked for the following.
 - a To upload a drainage layout drawing showing the proposed route of your new private drainage and the connection point to the public sewer.
 - b Private drainage information: material and diameter of your new pipe. This information will be available from the private contractor who attended the site for you.
 - c Public sewer information: material and diameter of existing sewer. This information will be available from the private contractor who attended site for you.
 - d To pay an upfront administration fee - please note you will be quoted separately for the connection/inspection once our technicians have reviewed your application.

Please ensure you have the above information to hand as we cannot progress your application without it.

- 2 Once you've submitted your application, our technicians will review it. They will contact you via email regarding any additional information required, and provide a quote for the sewer connection.
- 3 Once we're satisfied with your proposal, you'll receive an approval letter from us outlining our requirements and what has been agreed.
- 4 Once the requirements outlined on the approval letter have been met, we'll attend site on the agreed date to carry out the final connection/inspection.

Essential information

Looking to discharge surface water to a public sewer?

If you are planning to make a surface water connection, you will need to read our surface water policy. Follow this link [Surface water policy](#). You'll need to show why you're not going to use a sustainable drainage system alternative before any application to connect to a public sewer will be considered.

Expected timetables

Acknowledgment of application

You'll receive an acknowledgment of your application within 5 calendar days of submission.

Approval/rejection

We'll issue our approval/rejection within 21 calendar days.

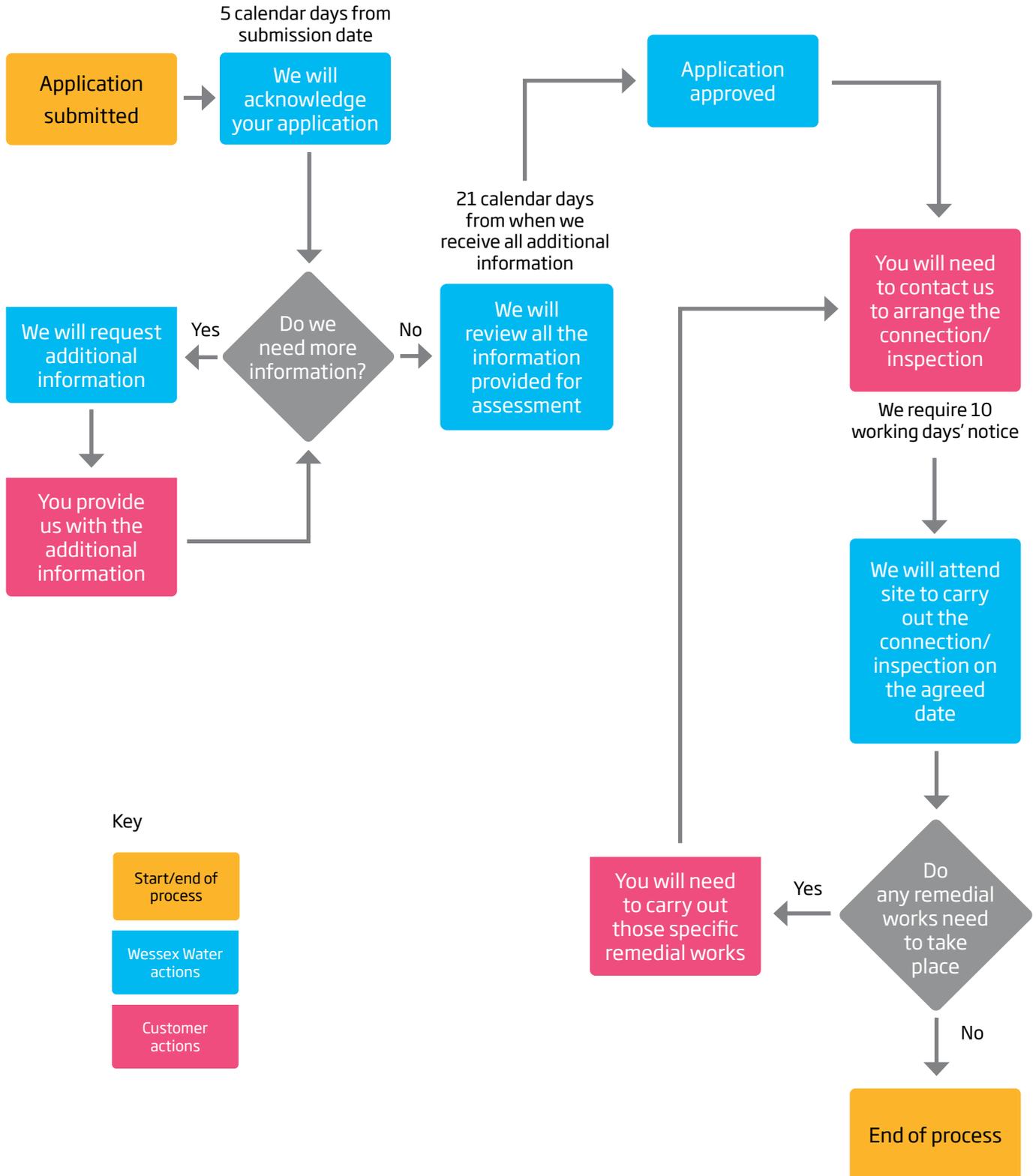
Booking in connection/inspection

We require 10 working days' notice for us to attend site to carry out the final connection/inspection.

We've summed up the application process in an easy-to-follow flowchart on the next page.



Sewer connection quick guide



Contact us

For any queries or to discuss your application please contact us;

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W [wessexwater.co.uk/developers](https://www.wessexwater.co.uk/developers)