

## WWDS - DEVSEP1

## Water supply

### Shared supplies

#### Existing supplies

In the past, it was typical for one service pipe to provide water to several properties, but due to higher water consumption, this practice can now lead to issues with water flow, pressure, and quality.

If you choose to separate your supply, you will have your own dedicated connection to the water main. If you are interested in pursuing this, please refer to the flow chart below to determine the next steps.

**Please note:**  
We are unable to install new sub-meters. If you would like your own water meter, you will require a separate connection to the water main.

#### New supplies

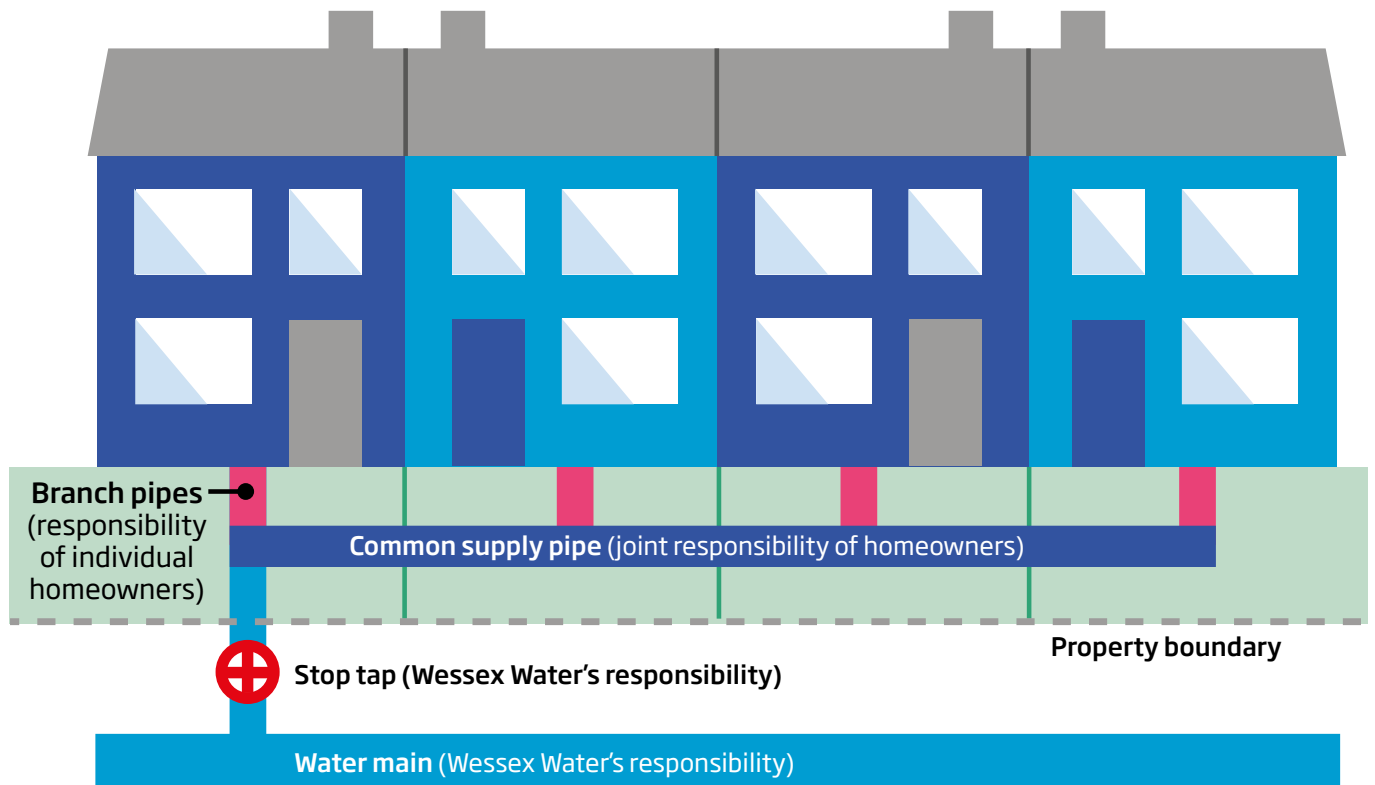
Under the Water Industry Act 1991, water companies have the power to mandate that newly constructed buildings (or those created by converting existing properties) must have their own independent service pipes directly connected to the network.

This will include the following entities:

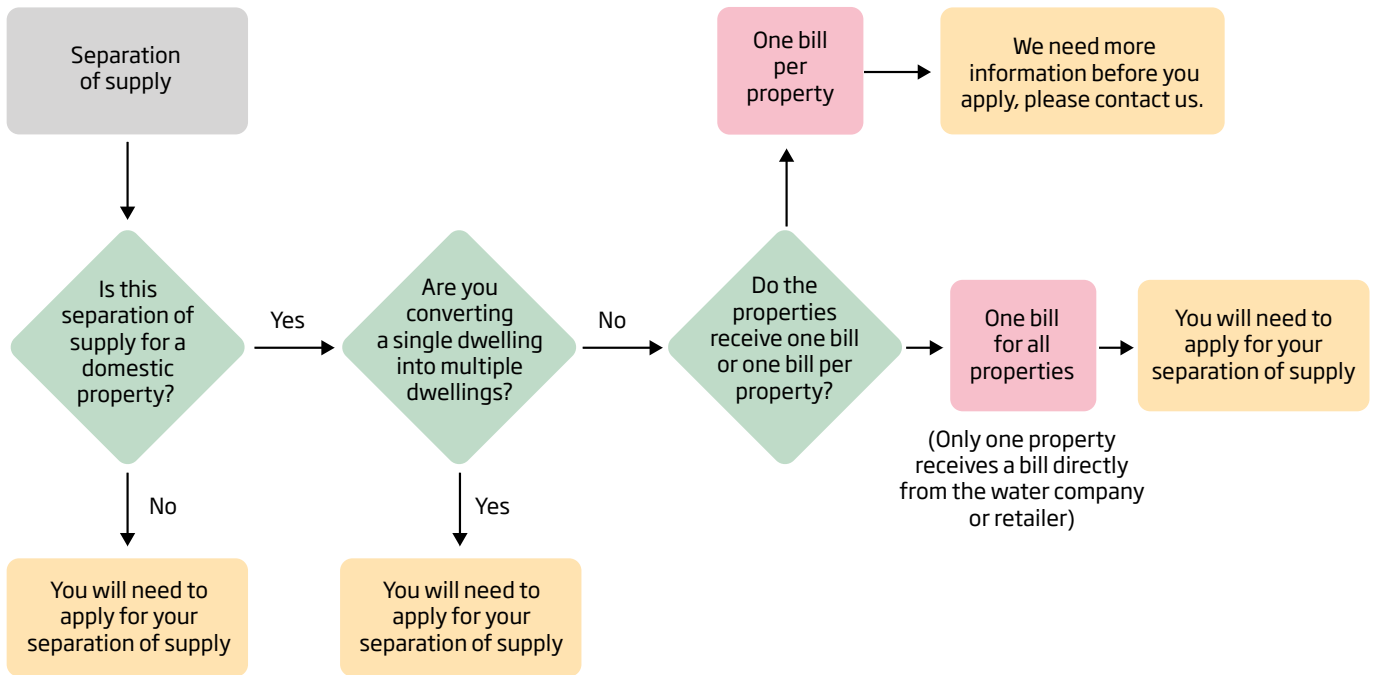
- Newly constructed properties that can be occupied separately.
- Each section (such as a flat or commercial unit) of a recently converted property that can be occupied separately.
- Parcels of land that are separately occupied due to the recent sale of sections from a larger premise. It is not permissible for properties or water fittings (such as animal troughs) on either side of the boundary to remain connected to the same water supply after the sale.

**Section 174 of the Water Industry Act 1991 prohibits secondary connections to private supply pipes without the water company's authorisation, which we cannot grant.**

### Typical shared supply set up



## Separating your supply



## Next steps

If you need to apply for your separation of supply, please click [here](#). Alternatively if you need further advice, please contact us.

Phone **01225 526222** (phone lines are open Monday to Thursday - 8am to 4.30pm, Friday - 8am to 4pm).

Email **[Water.Connection@Wessexwater.co.uk](mailto:Water.Connection@Wessexwater.co.uk)**